



Getting Started with

SchoolPing

SchoolPing is a free app which sends instant messages straight to your smartphone, wherever you are.

1

Your username and password will be provided to you by the school. The app is available for Android and iPhone and can be downloaded by searching for SchoolPing in the Play Store or App Store. Once this has downloaded, choose the relevant school name from the list.



New Password

* * * * *

2

Enter your username and enter the temporary password you have been given.

You will then be asked to set a new password. Please note that the password is case sensitive.

3

The final step is to set a recovery email address. This will be used if you forget your password. Once you have entered your email address you will be sent an email. Please go to this email and click the link within the email to verify your account. You will be asked to enter your SchoolPing password in order to verify the email address.



Recovery Email

Please note

If you are a staff member and a parent, you will have two SchoolPing accounts. To link the two accounts together please verify the same email address for each account. This will create a School Switcher button within the app to allow you to easily switch between your staff account and your parent account.